

<b>Headline</b>	Speak Up		
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<b>Media Title</b>	The New Paper (Mon- Sat)	<b>Section</b>	You
<b>Page No</b>	20	<b>Size</b>	13x14cm
<b>Description</b>	First reader think it is a good idea to focus on good English in the service sector. Second reader opined that we already speak good English and not to be too strict on themselves in the sector. Third reader opined that is a good idea that the drive for better spoken English to develop into a tourism hub.		

## SPEAK UP

### What do you think of the drive to focus on good English in the service sector?



**FROM READER MR KRADO LOW, 24, STUDENT**

I think its a good idea. Understanding what a consumer wants and being able to inform the consumer of what is going to be expected, is very dependent on the communication between both parties



**MR NICHOLAS TAN, 41, PROJECT DIRECTOR**

We already speak good English. Even the aunty selling char bee hoon can converse in simple English. We are too strict on ourselves in this sector. Do we have to speak in Queen's English? Other people in other countries speak with their accents and people around the world still visit them. Need I say more? Relax lah Singapore!



**ZHONG XIAOHAN, 18, STUDENT**

Yes, the English spoken by some service staff in many restaurants and even luxury boutiques can only be described as atrociously incomprehensible. Our drive for better spoken English must focus on them if we are to develop into a tourism hub.